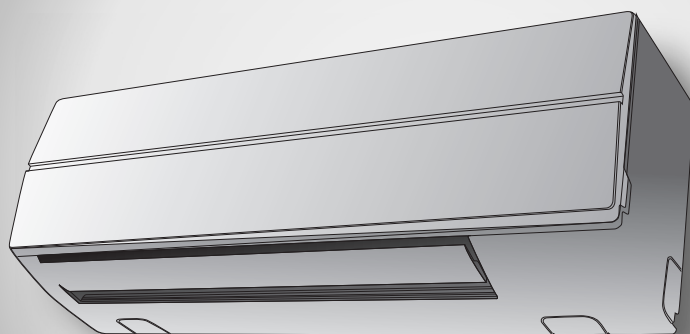


TOSHIBA

INSTALLATION MANUAL

AIR CONDITIONER (SPLIT TYPE)



Indoor unit
RAS-24SKV Series

Outdoor unit
RAS-24SAV Series

1110651168

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PRECAUTIONS FOR SAFETY

- Before installation, please read these precautions for safety carefully.
- Be sure to follow the precautions provided here to avoid safety risks. The symbols and their meanings are shown below.

WARNING : It indicates that incorrect use of this unit may cause severe injury or death.

CAUTION : It indicates that incorrect use of this unit may cause personal injury (*1), or property damage (*2).

*1 : Personal injury means a slight accident, burn, or electrical shock which does not require admission or repeated hospital treatment.

*2 : Property damage means greater damage which affects assets or resources.

For general public use

Power supply cord of parts of appliance for outdoor use shall be at least polychloroprene sheathed flexible cord (design H07RN-F) or cord designation 60245 IEC66 (2.5 mm² or more and 1.5 mm² or more for connecting cable). (Shall be installed in accordance with national regulations).

CAUTION

New refrigerant air conditioner installation

• THIS AIR CONDITIONER USES THE NEW HFC REFRIGERANT (R410A), WHICH DOES NOT DESTROY THE OZONE LAYER.

R410A refrigerant is apt to be affected by impurities such as water, oxidizing membranes, and oils because the pressure of R410A refrigerant is approx. 1.6 times of refrigerant R22. As well as the adoption of this new refrigerant, refrigerating machine oil has also been changed. Therefore, during installation work, be sure that water, dust, former refrigerant, or refrigerating machine oil does not enter the refrigeration cycle of a new-refrigerant air conditioner. To avoid mixing refrigerant and refrigerating machine oil, the sizes of charging port connecting sections on the main unit are different from those for the conventional refrigerant, and different size tools are also required. For connecting pipes, use new and clean piping materials with highpressure withstand capabilities, designed for R410A only, and ensure that water or dust does not enter. Moreover, do not use any existing piping as its pressure withstand may be insufficient and may contain impurities.

DANGER

- FOR USE BY QUALIFIED PERSONS ONLY.
- TURN OFF MAIN POWER SUPPLY BEFORE ATTEMPTING ANY ELECTRICAL WORK. MAKE SURE ALL POWER SWITCHES ARE OFF. FAILURE TO DO SO MAY CAUSE ELECTRIC SHOCK.
- CONNECT THE CONNECTING CABLE CORRECTLY. IF THE CONNECTING CABLE IS CONNECTED WRONGLY, ELECTRIC PARTS MAY BE DAMAGED.
- CHECK THE EARTH WIRE THAT IT IS NOT BROKEN OR DISCONNECTED BEFORE INSTALLATION.
- DO NOT INSTALL NEAR CONCENTRATIONS OF COMBUSTIBLE GAS OR GAS VAPORS. FAILURE TO FOLLOW THIS INSTRUCTION CAN RESULT IN FIRE OR EXPLOSION.
- TO PREVENT OVERHEATING THE INDOOR UNIT AND CAUSING A FIRE HAZARD, PLACE THE UNIT WELL AWAY (MORE THAN 2 M) FROM HEAT SOURCES SUCH AS RADIATORS, HEATERS, FURNACE, STOVES, ETC.
- WHEN MOVING THE AIR CONDITIONER FOR INSTALLING IT IN ANOTHER PLACE AGAIN, BE VERY CAREFUL NOT TO GET THE SPECIFIED REFRIGERANT (R410A) WITH ANY OTHER GASEOUS BODY INTO THE REFRIGERATION CYCLE. IF AIR OR ANY OTHER GAS IS MIXED IN THE REFRIGERANT, THE GAS PRESSURE IN THE REFRIGERATION CYCLE BECOMES ABNORMALLY HIGH AND IT RESULTINGLY CAUSES BURST OF THE PIPE AND INJURIES ON PERSONS.
- IN THE EVENT THAT THE REFRIGERANT GAS LEAKS OUT OF THE PIPE DURING THE INSTALLATION WORK, IMMEDIATELY LET FRESH AIR INTO THE ROOM. IF THE REFRIGERANT GAS IS HEATED BY FIRE OR SOMETHING ELSE, IT CAUSES GENERATION OF POISONOUS GAS.

WARNING

- Never modify this unit by removing any of the safety guards or bypassing any of the safety interlock switches.
- Installation work must be requested from the supplying retail dealership or professional vendors. Self-installation may cause water leakage, electrical shock, or fire as a result of improper installation.
- Specified tools and pipe parts for model R410A are required, and installation work must be done in accordance with the manual. HFC type refrigerant R410A has 1.6 times more pressure than that of conventional refrigerant (R22). Use the specified pipe parts, and ensure correct installation, otherwise damage and/or injury may be caused. At the same time, water leakage, electrical shock, and fire may occur.
- Be sure to install the unit in a place which can sufficiently bear its weight. If the load bearing of the unit is not enough, or installation of the unit is improper, the unit may fall and result in injury.
- Electrical work must be performed by a qualified electrical engineer in accordance with the code governing such installation work, internal wiring regulations, and the manual. A dedicated circuit and the rated voltage must be used. Insufficient power supply or improper installation may cause electrical shock or fire.
- Use a cabtyre cable to connect wires in the indoor/outdoor units. Midway connection, stranded wire, and single-wire connections are not allowed. Improper connection or fixing may cause a fire.
- Wiring between the indoor unit and outdoor units must be well shaped so that the cover can be firmly placed. Improper cover installation may cause increased heat, fire, or electrical shock at the terminal area.
- Be sure to use only approved accessories or the specified parts. Failure to do so may cause the unit to fall, water leakage, fire or electrical shock.
- After the installation work, ensure that there is no leakage of refrigerant gas. If the refrigerant gas leaks out of the pipe into the room and is heated by fire or something else from a fanheater, stove or gas range, it causes generation of poisonous gas.
- Make sure the equipment is properly earthed. Do not connect the earth wire to a gas pipe, water pipe, lightning conductor, or telephone earth wire. Improper earth work may be the cause of electrical shock.
- Do not install the unit where flammable gas may leak. If there is any gas leakage or accumulation around the unit, it can cause a fire.
- Do not select a location for installation where there may be excessive water or humidity, such as a bathroom. Deterioration of insulation may cause electrical shock or fire.
- Installation work must be performed following the instructions in this installation manual. Improper installation may cause water leakage, electrical shock or fire. Check the following items before operating the unit.
 - Be sure that the pipe connection is well placed and there are no leaks.
 - Check that the service valve is open. If the service valve is closed, it may cause overpressure and result in compressor damage. At the same time, if there is a leak in the connection part, it may cause air suction and overpressure, resulting in damage to the unit or injury.
- In a pump-down operation, be sure to stop the compressor unit before removing the refrigerant pipe. If removing the refrigerant pipe while the compressor is operating with the service valve opened, it may cause air suction and overpressure, resulting in damage to the unit or injury.
- Do not modify the power cable, connect the cable midway, or use a multiple outlet extension cable. Doing so may cause contact failure, insulation failure, or excess current, resulting in fire or electrical shock.
- If you detect any damage, do not install the unit. Contact your supplying dealer immediately.
- Do not use any refrigerant different from the one specified for complement or replacement. Otherwise, abnormally high pressure may be generated in the refrigeration cycle, which may result in a failure or explosion of the product or an injury to your body.

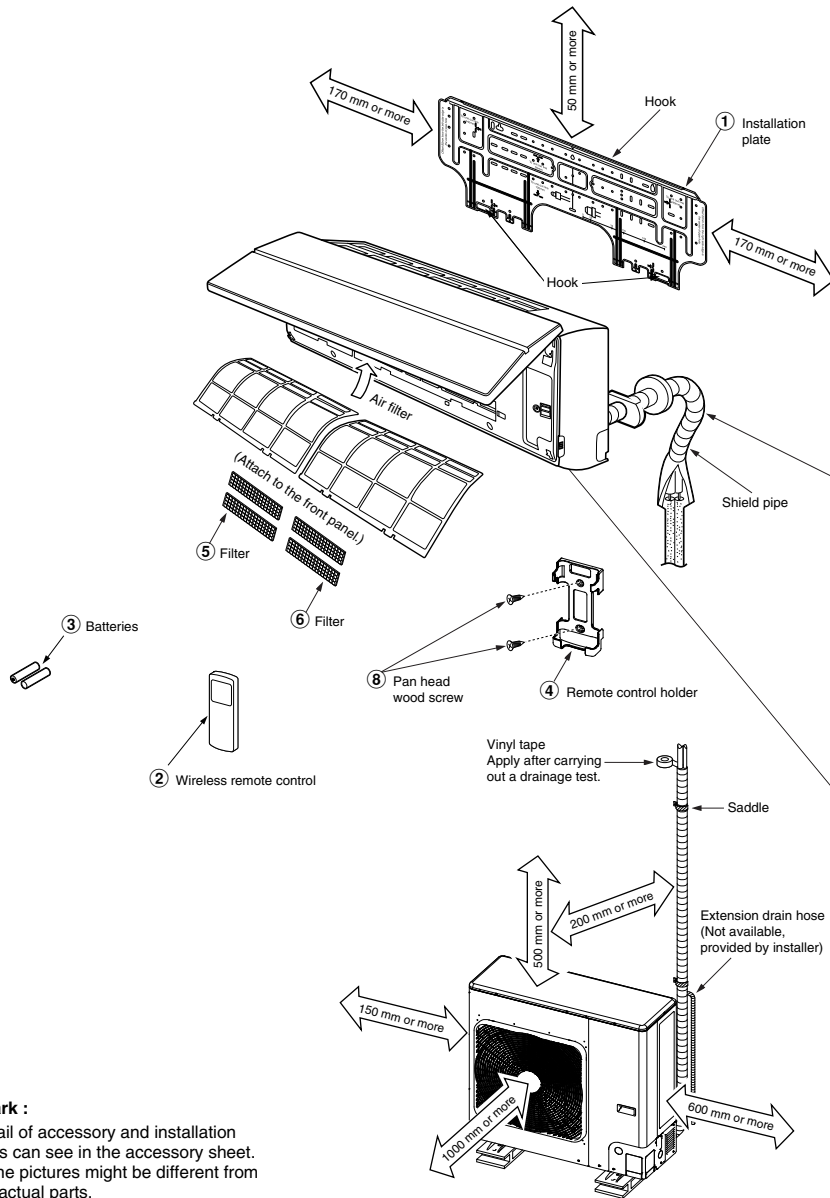
CAUTION

- Exposure of unit to water or other moisture before installation could result in electric shock. Do not store it in a wet basement or expose to rain or water.
- After unpacking the unit, examine it carefully for possible damage.
- Do not install in a place that can increase the vibration of the unit. Do not install in a place that can amplify the noise level of the unit or where noise and discharged air might disturb neighbors.
- Please read this installation manual carefully before installing the unit. It contains further important instructions for proper installation.
- This appliance must be connected to the main power supply by means of a circuit breaker depending on the place where the unit is installed. Failure to do so may cause electrical shock.
- Follow the instructions in this installation manual to arrange the drain pipe for proper drainage from the unit. Ensure that drained water is discharged. Improper drainage can result in water leakage, causing water damage to furniture.
- Tighten the flare nut with a torque wrench using the prescribed method. Do not apply excess torque. Otherwise, the nut may crack after a long period of usage and it may cause the leakage of refrigerant.
- Wear gloves (heavy gloves such as cotton gloves) for installation work. Failure to do so may cause personal injury when handling parts with sharp edges.
- Do not touch the air intake section or the aluminum fins of the outdoor unit. It may cause injury.
- Do not install the outdoor unit in a place which can be a nest for small animals. Small animals could enter and contact internal electrical parts, causing a failure or fire.
- Request the user to keep the place around the unit tidy and clean.
- Make sure to conduct a trial operation after the installation work, and explain how to use and maintain the unit to the customer in accordance with the manual. Ask the customer to keep the operation manual along with the installation manual.
- The manufacturer shall not assume any liability for the damage caused by not observing the description of this manual.

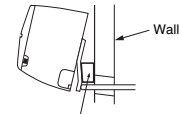
REQUIREMENT OF REPORT TO THE LOCAL POWER SUPPLIER

Please make absolutely sure that the installation of this appliance is reported to the local power supplier before installation. If you experience any problems or if the installation is not accepted by the supplier, the service agency will take adequate countermeasures.

INSTALLATION DIAGRAM OF INDOOR AND OUTDOOR UNITS



For the rear left and left piping



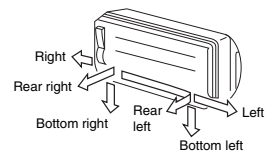
Insert the cushion between the indoor unit and wall, and tilt the indoor unit for better operation.

Do not allow the drain hose to get slack.

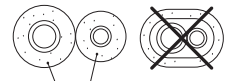


Make sure to run the drain hose sloped downward.

The auxiliary piping can be connected to the left, rear left, rear right, right, bottom right or bottom left.



Insulate the refrigerant pipes separately with insulation, not together.



8 mm thick heat resisting polyethylene foam

Remark :

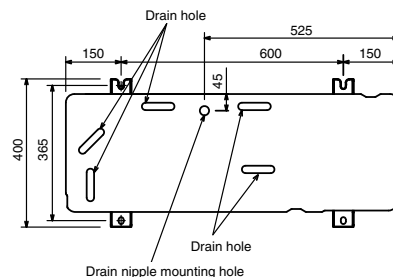
- Detail of accessory and installation parts can see in the accessory sheet.
- Some pictures might be different from the actual parts.

Optional Installation Parts

Part code	Parts name	Q'ty
(A)	Refrigerant piping Liquid side : $\varnothing 9.52$ mm Gas side : $\varnothing 15.88$ mm	One each
(B)	Pipe insulating material (polyethylene foam, 8 mm thick)	1
(C)	Putty, PVC tapes	One each

Fixing bolt arrangement of outdoor unit

- Secure the outdoor unit with fixing bolts and nuts if the unit is likely to be exposed to a strong wind.
- Use $\varnothing 10$ mm anchor bolts and nuts.
- If it is necessary to drain the defrost water, attach drain nipple (9) and cap water proof (10) to the bottom plate of the outdoor unit before installing it.



INDOOR UNIT

Installation Place

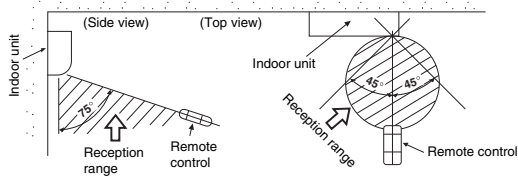
- A place which provides the spaces around the indoor unit as shown in the diagram.
- A place where there are no obstacles near the air inlet and outlet.
- A place which allows easy installation of the piping to the outdoor unit
- A place which allows the front panel to be opened.
- The indoor unit shall be installed as top of the indoor unit comes to at least 2 m height. Also, it must be avoided to put anything on the top of the indoor unit.

CAUTION

- Direct sunlight to the indoor unit's wireless receiver should be avoided.
- The microprocessor in the indoor unit should not be too close to RF noise sources.
(For details, see the owner's manual).

Remote control

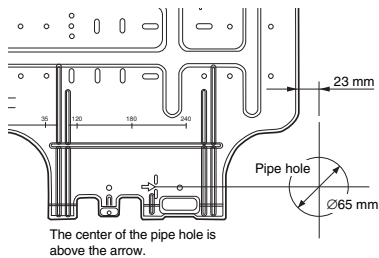
- A place where there are no obstacles such as a curtain that may block the signal from the remote control.
- Do not install the remote control in a place exposed to direct sunlight or close to a heating source such as a stove.
- Keep the remote control at least 1 m apart from the nearest TV set or stereo equipment (This is necessary to prevent image disturbances or noise interference).
- The location of the remote control should be determined as shown below.



Cutting a Hole and Mounting Installation Plate

Cutting a hole

When installing the refrigerant pipes from the rear

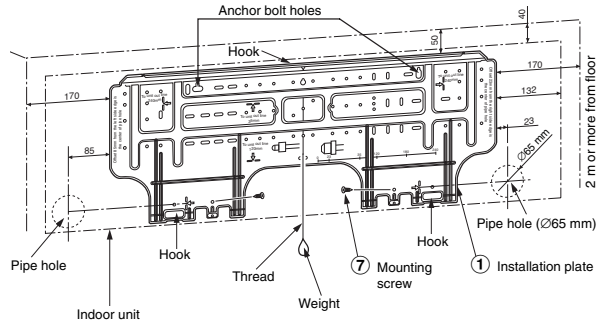


1. After determining the pipe hole position on the mounting plate (→), drill the pipe hole (∅65 mm) at a slight downward slant to the outdoor side.

NOTE

- When drilling a wall that contains a metal lath, wire lath or metal plate, be sure to use a pipe hole brim ring sold separately.

Mounting the installation plate



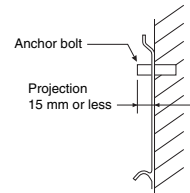
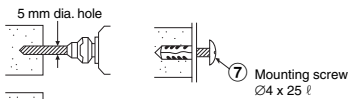
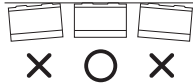
When the installation plate is directly mounted on the wall

1. Securely fit the installation plate onto the wall by screwing it in the upper and lower parts to hook up the indoor unit.
2. To mount the installation plate on a concrete wall with anchor bolts, use the anchor bolt holes as illustrated in the below figure.
3. Install the installation plate horizontally in the wall.

CAUTION

When installing the installation plate with a mounting screw, do not use the anchor bolt holes. Otherwise, the unit may fall down and result in personal injury and property damage.

Installation plate
(Keep horizontal direction.)



CAUTION

Failure to firmly install the unit may result in personal injury and property damage if the unit falls.

- In case of block, brick, concrete or similar type walls, make 5 mm dia. holes in the wall.
- Insert clip anchors for appropriate mounting screws ⑦.

NOTE

- Secure four corners and lower parts of the installation plate with 4 to 6 mounting screws to install it.

Wiring Connection

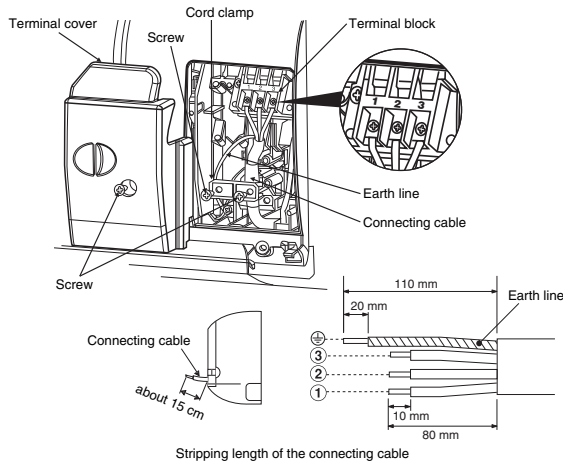
How to connect the connecting cable

Wiring of the connecting cable can be carried out without removing the front panel.

1. Remove the air inlet grille.
Open the air inlet grille upward and pull it toward you.
2. Remove the terminal cover and cord clamp.
3. Insert the connecting cable (according to the local rule) into the pipe hole on the wall.
4. Take out the connecting cable through the cable slot on the rear panel so that it protrudes about 15 cm from the front.
5. Insert the connecting cable fully into the terminal block and secure it tightly with screws.
6. Tightening torque : 1.2 N·m (0.12 kgf·m)
7. Secure the connecting cable with the cord clamp.
8. Fix the terminal cover, rear plate bushing and air inlet grille on the indoor unit.

CAUTION

- Be sure to refer to the wiring system diagram labeled inside the front panel.
- Check local electrical cords and also any specific wiring instructions or limitations.

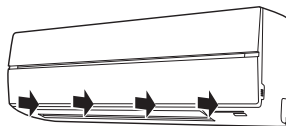


NOTE

- Use stranded wire only.
- Wire type : H07RN-F or 60245 IEC66 (1.5 mm² or more)

How to install the air inlet grille on the indoor unit

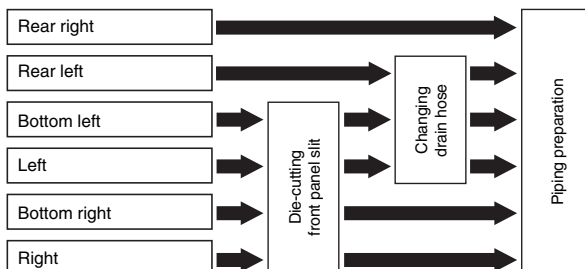
- When attaching the air inlet grille, perform the same process as for removal but in reverse order.



Piping and Drain Hose Installation

Piping and drain hose forming

* Since dewing results in a machine trouble, make sure to insulate both connecting pipes. (Use polyethylene foam as insulating material)



1. Die-cutting front panel slit

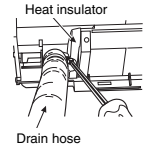
Cut out the slit on the leftward or right side of the front panel for the left or right connection and the slit on the bottom left or right side of the front panel for the bottom left or right connection with a pair of nippers.

2. Changing drain hose

For leftward connection, bottom-leftward connection and rearleftward connection's piping, it is necessary to change the drain hose and drain cap.

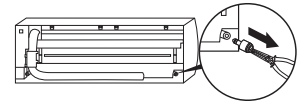
How to remove the drain hose

- The drain hose can be removed by removing the screw securing the drain hose and then pulling out the drain hose.
- When removing the drain hose, be careful of any sharp edges of steel plate. The edges can injure.
- To install the drain hose, insert the drain hose firmly until the connection part contacts with heat insulator, and then secure it with original screw.



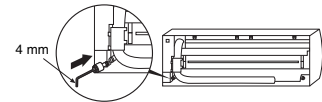
How to remove the drain cap

Clip the drain cap by needle-nose pliers and pull out.

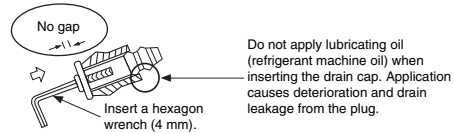


How to fix the drain cap

- 1) Insert hexagon wrench (4 mm) in a center head.



- 2) Firmly insert the drain cap.



CAUTION

Firmly insert the drain hose and drain cap; otherwise, water may leak.

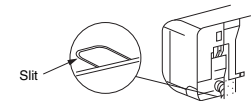
In case of right or left piping

- After scribing slits of the front panel with a knife or a making-off pin, cut them with a pair of nippers or an equivalent tool.



In case of bottom right or bottom left piping

- After scribing slits of the front panel with a knife or a making-off pin, cut them with a pair of nippers or an equivalent tool.

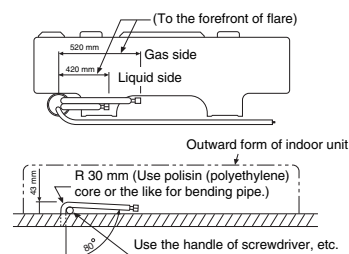


Left-hand connection with piping

- Bend the connecting pipe so that it is laid within 43 mm above the wall surface. If the connecting pipe is laid exceeding 43 mm above the wall surface, the indoor unit may unstably be set on the wall. When bending the connecting pipe, make sure to use a spring bender so as not to crush the pipe.

Bend the connecting pipe within a radius of 30 mm.

To connect the pipe after installation of the unit (figure)

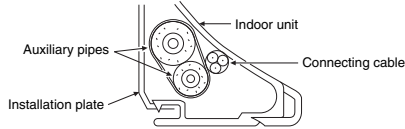


NOTE

If the pipe is bent incorrectly, the indoor unit may unstably be set on the wall. After passing the connecting pipe through the pipe hole, connect the connecting pipes to the auxiliary pipes and wrap the facing tape around them.

CAUTION

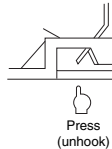
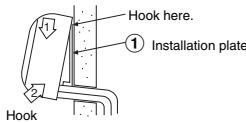
- Bind the auxiliary pipes (two) and connecting cable with facing tape tightly. In case of leftward piping and rear-leftward piping, bind the auxiliary pipes (two) only with facing tape.



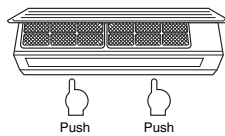
- Carefully arrange pipes so that any pipe does not stick out of the rear plate of the indoor unit.
- Carefully connect the auxiliary pipes and connecting pipes to one another and cut off the insulating tape wound on the connecting pipe to avoid double-taping at the joint; moreover, seal the joint with the vinyl tape, etc.
- Since dewing results in a machine trouble, make sure to insulate both connecting pipes. (Use polyethylene foam as insulating material)
- When bending a pipe, carefully do it, not to crush it.

Indoor Unit Fixing

- Pass the pipe through the hole in the wall and hook the indoor unit on the installation plate at the upper hook.
- Swing the indoor unit to right and left to confirm that it is firmly hooked up on the installation plate.
- While pressing the indoor unit onto the wall, hook it at the lower part on the installation plate. Pull the indoor unit toward you to confirm that it is firmly hooked up on the installation plate.

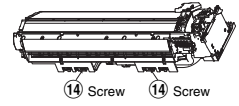


- For detaching the indoor unit from the installation plate, pull the indoor unit toward you while pushing its bottom up at the specified parts.



Information

The lower part of indoor unit may float, due to the condition of piping and you cannot fix it to the installation plate. In that case, use the ⑭ screws provided to fix the unit and the installation plate.

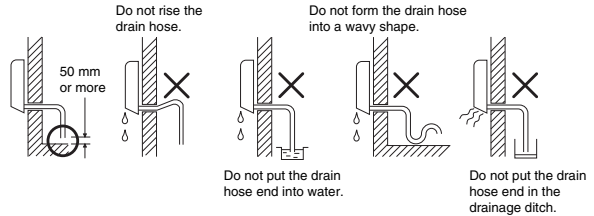


Drainage

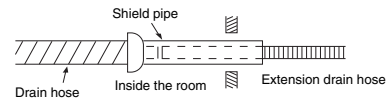
- Run the drain hose sloped downwards.

NOTE

- The hole should be made at a slight downward slant on the outdoor side.



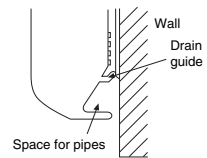
- Put water in the drain pan and make sure that the water is drained out of doors.
- When connecting extension drain hose, insulate the connecting part of extension drain hose with shield pipe.



CAUTION

Arrange the drain pipe for proper drainage from the unit. Improper drainage can result in dew-dropping.

This air conditioner has the structure designed to drain water collected from dew, which forms on the back of the indoor unit, to the drain pan. Therefore, do not store the power cord and other parts at a height above the drain guide.



OUTDOOR UNIT

Accessory Parts

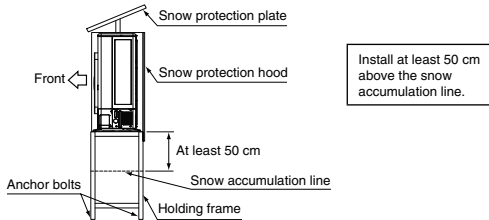
Part name	Q'ty	Shape	Usage
Cable tie	2		For fixing the Power cord
Protective bush	1		For protecting wire (pipe cover)
Guard material for passage part	1		For protecting passage part (pipe cover)
Drain nipple	1		For Heat pump model
Waterproof rubber cap	5		For Heat pump model

Installation Place

- A place which provides enough spaces around the outdoor unit as shown in the diagram.
- A place which can bear the weight of the outdoor unit and does not allow an increase in noise level and vibration.
- A place where the operation noise and discharged air do not disturb your neighbors.
- A place which is not exposed to a strong wind.
- A place free of a leakage of combustible gases.
- A place which does not block a passage.
- When the outdoor unit is to be installed in an elevated position, be sure to secure its feet.
- An allowable length of the connecting pipe is up to 30 m.
- There is no need to add refrigerant as long as the length of the connection piping is 20 m or less.
- You will need to add 30g of refrigerant per meter of added connection piping for installations requiring connection piping to be between 21 m to 30 m.
- An allowable height level is up to 20 m.
- A place where the drain water does not cause any problems.

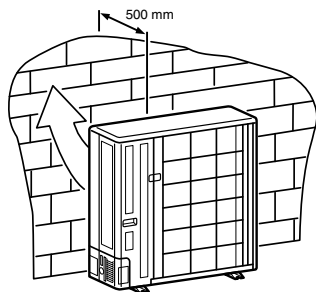
Precautions about Installation in Regions with Snowfall and Cold Temperatures

- Do not use the supplied drain nipple for draining water. Drain the water from all the drain holes directly.
- To protect the outdoor unit from snow accumulation, install a holding frame, and attach a snow protection hood and plate.
- Do not use a double-stacked design.

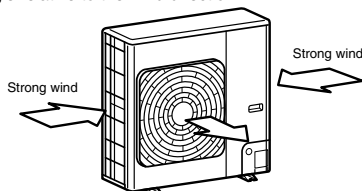


CAUTION

1. Install the outdoor unit in a location where the discharge air is not blocked.
2. When an outdoor unit is installed in a location that is always exposed to strong winds like a coast or on the high stories of a building, secure normal fan operation by using a duct or wind shield.
3. When installing the outdoor unit in a location that is constantly exposed to strong winds such as on the upper stairs or rooftop of a building, apply the windproofing measures referred to in the following examples.
 - 1) Install the unit so that its discharge port faces the wall of the building. Keep a distance 500 mm or more between the unit and wall surface.



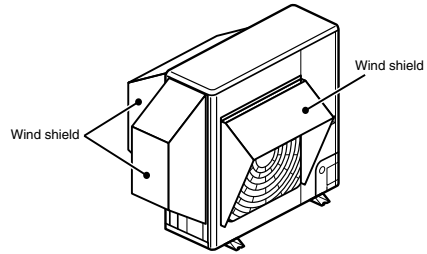
- 2) Consider the wind direction during the operational season of the air conditioner, and install the unit so that the discharge port is set at a right angle relative to the wind direction.



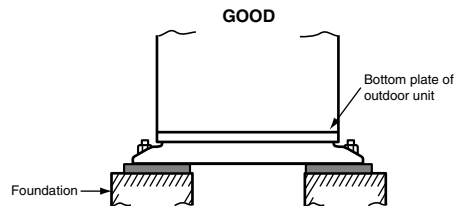
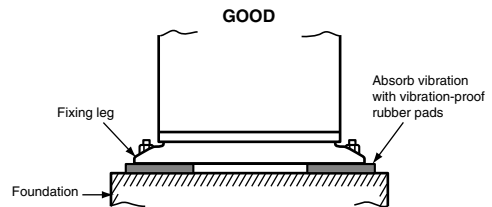
CAUTION

- When using an air conditioner under low outside temperature conditions (Outside temp: -5 °C or lower) in COOL mode, prepare a duct or wind shield so that it is not affected by the wind.

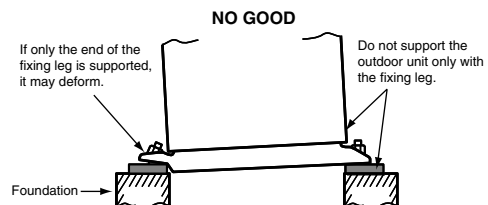
<Example>



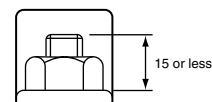
- As shown in the figure below, install the foundation and vibration-proof rubber pads to directly support the bottom surface of the fixing leg that is in contact with and underneath the bottom plate of the outdoor unit.
- When installing the foundation for an outdoor unit with downward piping, consider the piping work.



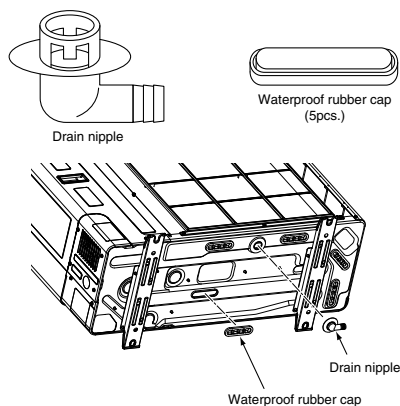
Support the bottom surface of the fixing leg that is in contact with and underneath the bottom plate of the outdoor unit.



Set the out margin of the anchor bolt to 15 mm or less.



- When water is to be drained through the drain hose, attach the following drain nipple and waterproof rubber cap, and use the drain hose (Inner dia.: 16 mm) sold on the market. Also seal the screws securely with silicone material, etc., to prevent water from leaking. Some conditions may cause dewing or dripping of water.
- When collectively draining discharged water completely, use a drain pan.



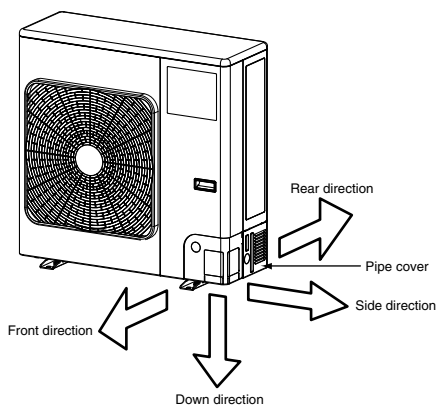
For reference

If a heating operation is to be continuously performed for a long time under the condition that the outdoor temperature is 0°C or lower, draining defrosted water may be difficult due to the bottom plate freezing, resulting in trouble with the cabinet or fan. It is recommended to procure an anti-freeze heater locally in order to safely install the air conditioner. For details, contact the dealer.

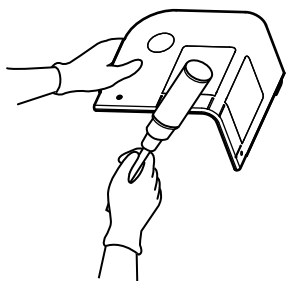
Refrigerant Piping

Knockout of pipe cover

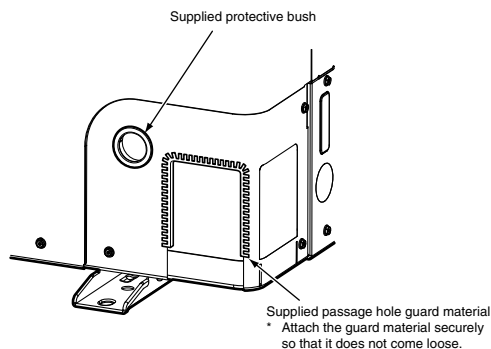
Knockout procedure



- The indoor/outdoor connecting pipes can be connected in 4 directions. Take off the knockout part of the pipe cover through which pipes or wires will pass through the base plate.
- Detach the pipe cover and tap on the knockout section a few times with the shank of a screwdriver. A knockout hole can easily be punched.
- After punching out the knockout hole, remove burrs from the hole and then install the supplied protective bush and guard material around the passage hole to protect wires and pipes. Be sure to attach the pipe covers after pipes have been connected. Cut the slits under the pipe covers to facilitate the installation. After connecting the pipes, be sure to mount the pipe cover. The pipe cover is easily mounted by cutting off the slit at the lower part of the pipe cover.



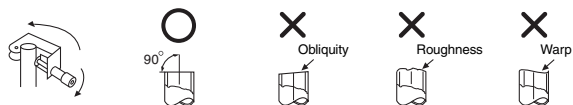
* Be sure to wear heavy work gloves while working.



Refrigerant Piping Connection

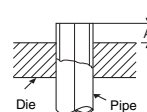
Flaring

- Cut the pipe with a pipe cutter.



- Insert a flare nut into the pipe and flare the pipe.

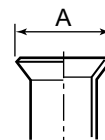
Projection margin in flaring : A (Unit : mm)



Rigid (clutch type)

Outer dia. of copper pipe	A	
	R410A tool used	Conventional tool used
Ø9.52 mm	0 to 0.5	1.5 to 2.0
Ø15.88 mm	1.0 to 1.5	2.0 to 2.5

Flaring dia. meter size: A (Unit: mm)



Outer dia. of copper pipe	A ⁺⁰ _{-0.4}
Ø9.52 mm	13.2
Ø15.88 mm	19.7

* In case of flaring for R410A with the conventional flare tool, pull it out approx. 0.5 mm more than that for R22 to adjust to the specified flare size.

The copper pipe gauge is useful for adjusting the projection margin size.

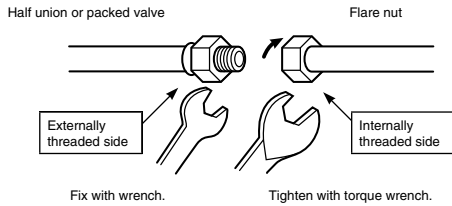
Piping connection

Liquid side	
Outer diameter	Thickness
Ø9.52 mm	0.8 mm

Gas side	
Outer diameter	Thickness
Ø15.88 mm	1.0 mm

Tightening of connecting part

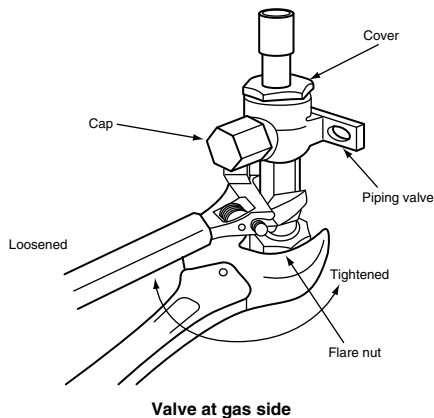
- Align the centers of the connecting pipes and fully tighten the flare nut with your fingers. Then fix the nut with a wrench as shown in the figure and tighten it with a torque wrench.



- As shown in the figure, be sure to use two wrenches to loosen or tighten the flare nut of the valve on the gas side. If you use a single crescent, the flare nut cannot be tightened to the required tightening torque. On the other hand, use a single crescent to loosen or tighten the flare nut of the valve on the liquid side.

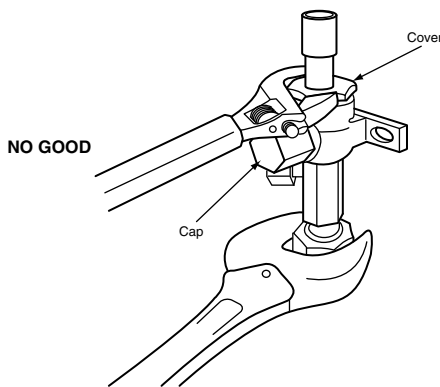
(Unit : N·m)

Outer dia. of copper pipe	Tightening torque
∅9.52 mm	33 to 42 (3.3 to 4.2 kgf·m)
∅15.88 mm	68 to 82 (6.8 to 8.2 kgf·m)



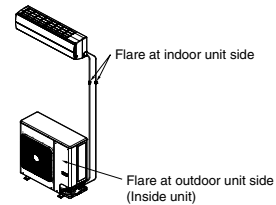
CAUTION

- Do not put the crescent wrench on the cap or cover. The valve may break.
- If applying excessive torque, the nut may break according to some installation conditions.



- After the installation work, be sure to check for gas leaks of the pipe connections with nitrogen.
- Pressure of R410A is higher than that of R22 (Approx. 1.6 times). Therefore, using a torque wrench, tighten the flare pipe connecting sections that connect the indoor/outdoor units at the specified tightening torque. Incomplete connections may cause not only a gas leak, but also trouble with the refrigeration cycle.

Do not apply refrigerant oil to the flared surface.



CAUTION

- KEEP IMPORTANT 5 POINTS FOR PIPING WORK.**
 - Take away dust and moisture (inside of the connecting pipes).
 - Tighten the connections (between pipes and unit).
 - Evacuate the air in the connecting pipes using a VACUUM PUMP.
 - Check gas leak (connected points).
 - Be sure to fully open the packed valves before operation.

Evacuating

After the piping has been connected to the indoor unit, you can perform vacuuming together at once.

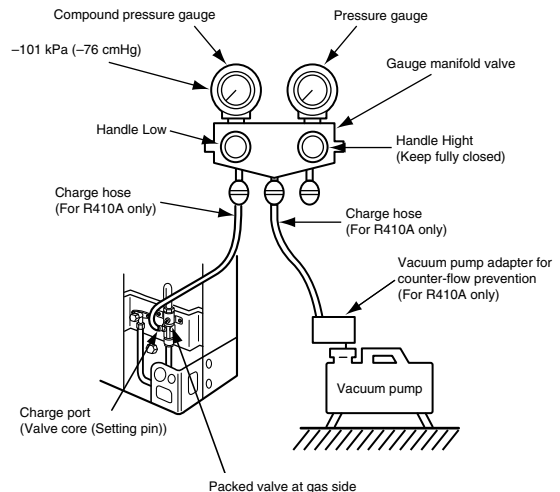
VACUUMING

Evacuate the air in the connecting pipes and in the indoor unit using a vacuum pump. Do not use the refrigerant in the outdoor unit. For details, see the manual of the vacuum pump.

Using a vacuum pump

Be sure to use a vacuum pump with counter-flow prevention function so that inside oil of the pump does not flow backward into pipes of the air conditioner when the pump stops. (If oil inside of the vacuum pump enters the air conditioner, which use R410A, refrigeration cycle trouble may happen)

- Connect the charge hose from the manifold valve to the service port of the packed valve at gas side.
- Connect the charge hose to the port of the vacuum pump.
- Open fully the low pressure side handle of the gauge manifold valve.
- Operate the vacuum pump to start evacuating. Perform evacuating for about 15 minutes if the piping length is 20 meters (15 minutes for 20 meters) (assuming a pump capacity of 27 liters per minute). Then confirm that the compound pressure gauge reading is -101 kPa (-76 cmHg).
- Close the low pressure side valve handle of the gauge manifold valve.
- Open fully the valve stem of the packed valves (both gas and liquid sides).
- Remove the charging hose from the service port.
- Securely tighten the caps on the packed valves.



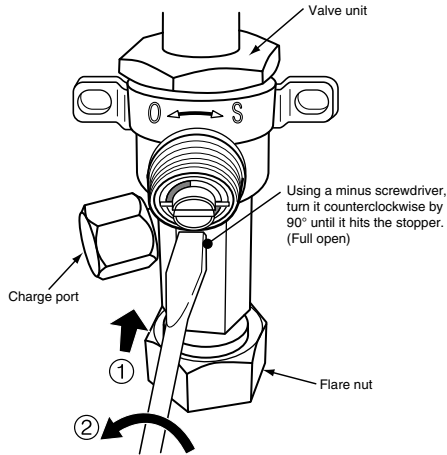
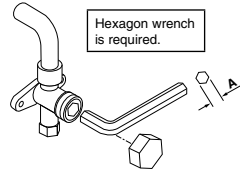
TO CHARGE REFRIGERANT	
Refrigerant	24 Class
Non refrigerant charging	Less than 20 m
Refrigerant charging	21 – 30 m (30g/m)

Packed valve handling precautions

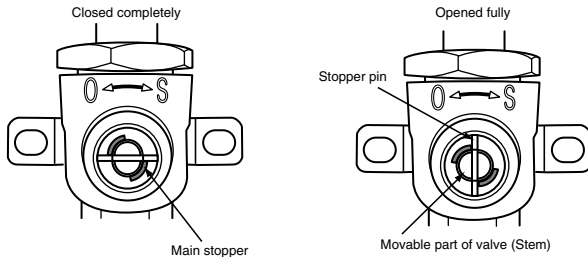
- Open the valve stem until it touches the stopper. Once it is in contact with the stopper, refrain from applying any more force than is necessary.
- Securely tighten the valve stem cap with torque in the following table:

Liquid side

Pipe side	Tightening torque	A
Liquid side (∅9.52 mm)	33 to 42 N·m (3.3 to 4.2 kgf·m)	4 mm
Service port	14 to 18 N·m (1.4 to 1.8 kgf·m)	



Handle position



- While the valve is fully opened, after the screwdriver has reached the stopper, do not apply torque exceeding 5 N·m. Applying excessive torque may damage the valve.

Wiring Connection

1. Remove the valve cover, the electric parts cover and the cord clamp from the outdoor unit.
2. Connect the connecting cable to the terminal as identified by the matching numbers on the terminal block of indoor and outdoor unit.
3. Insert the power cord and the connecting cable carefully into the terminal block and secure it tightly with screws.
4. Use vinyl tape, etc. to insulate the cords which are not going to be used. Locate them so that they do not touch any electrical or metal parts.
5. Secure the power cord and the connecting cable with the cord clamp.
6. Attach the electric parts cover and the valve cover on the outdoor unit.

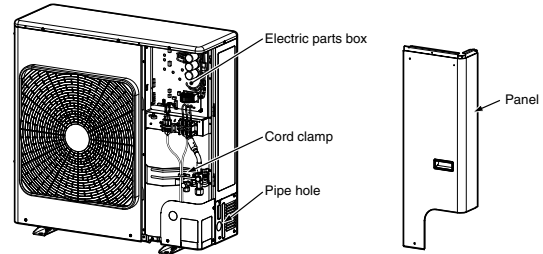
Electrical Work

WARNING

1. Using the specified wires, ensure that the wires are connected, and fix wires securely so that the external tension to the wires does not affect the connecting part of the terminals. Incomplete connection or fixation may cause a fire, etc.
2. Be sure to connect the earth wire. (grounding work) Incomplete grounding may lead to electric shock. Do not connect ground wires to gas pipes, water pipes, lightning rods or ground wires for telephone wires.
3. The appliance shall be installed in accordance with national wiring regulations. Capacity shortages of the power circuit or an incomplete installation may cause an electric shock or fire.

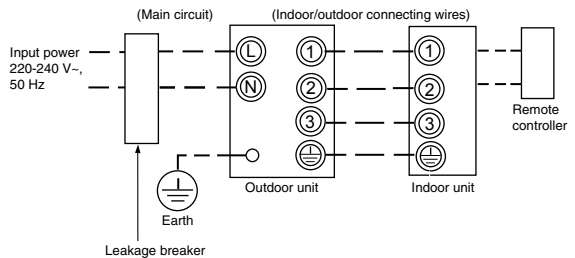
CAUTION

- Wrong wiring may cause a burn-out of some electrical parts.
 - Be sure to use the cord clamps attached to the product.
 - Do not damage or scratch the conductive core or inner insulator of the power and inter-connecting wires when peeling them.
 - Use the power and Inter-connecting wires with specified thicknesses, specified types and protective devices required.
- Remove the panel, and you can see electric parts on the front side.
 - A metal pipe can be installed through the hole for wiring. If the hole size does not fit the wiring pipe to be used, drill the hole again to an appropriate size.
 - Be sure to clamp the power wires and indoor/outdoor connecting wires with a banding band along the connecting pipe so that the wires do not touch the compressor or discharge pipe. (The compressor and the discharge pipe become hot.) Furthermore, be sure to secure these wires with the pipe valve fixing plate and cord clamps stored in the electric parts box.



Wiring between indoor unit and outdoor unit

The dashed lines show on-site wiring.



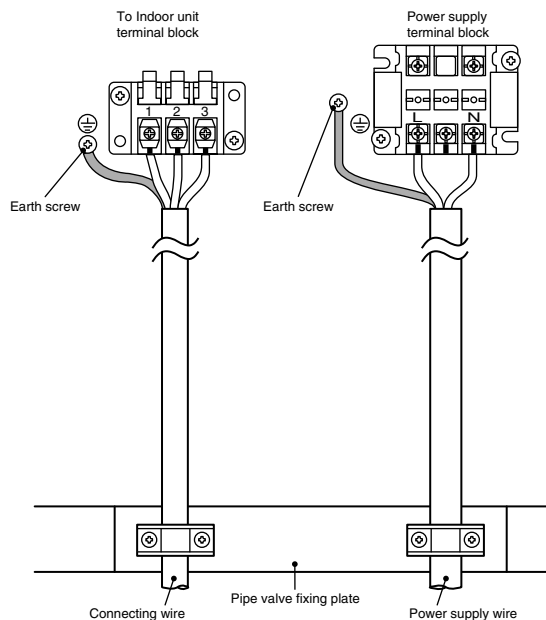
- Connect the indoor/outdoor connecting wires to the identical terminal numbers on the terminal block of each unit. Incorrect connection may cause a failure.

For the air conditioner, connect a power wire with the following specifications.

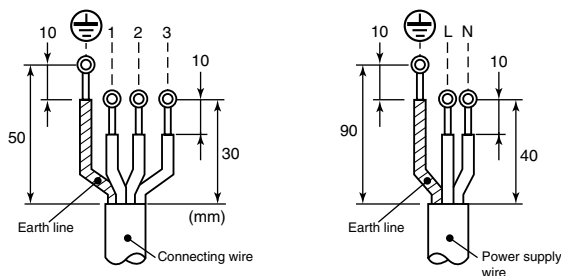
Model	24 Class
Power supply	220-240 V~, 50 Hz
Maximum running current	20A
Installation fuse rating	25 A (all types can be used)
Power wire	H07 RN-F or 60245 IEC 66 (2.5 mm ² or more)
Indoor/outdoor connecting wires	H07 RN-F or 60245 IEC 66 (1.5 mm ² or more)

How to wire

1. Connect the connecting wire to the terminal as identified with their respective numbers on the terminal block of the indoor and outdoor units. H07 RN-F or 60245 IEC 66 (1.5 mm² or more)
2. When connecting the connecting wire to the outdoor unit terminal, prevent water from coming into the outdoor unit.
3. Insulate the unsheathed cords (conductors) with electrical insulation tape. Process them so that they do not touch any electrical or metal parts.
4. For interconnecting wires, do not use a wire joined to another on the way. Use wires long enough to cover the entire length.



Stripping length power cord and connecting wire



CAUTION

- An installation fuse must be used for the power supply line of this air conditioner.
 - Incorrect/incomplete wiring may lead to an electrical fire or smoke.
 - Prepare an exclusive power supply for the air conditioner.
 - This product can be connected to the mains power.
- Fixed wire connections :
A switch that disconnects all poles and has a contact separation of at least 3 mm must be incorporated in the fixed wiring.

Earthing

WARNING

- **Be sure to connect the earth wire. (grounding work)**
Incomplete grounding may cause an electric shock.

Connect the earth line properly following applicable technical standards. Connecting the earth line is essential to preventing electric shock and to reducing noise and electrical charges on the outdoor unit surface due to the high-frequency wave generated by the frequency converter (inverter) in the outdoor unit.

If you touch the charged outdoor unit without an earth line, you may experience an electric shock.

Finishing

After the refrigerant pipe, inter-unit wires, and drain pipe have been connected, cover them with finishing tape and clamp them to the wall with off-the-shelf support brackets or their equivalent. Keep the power wires and indoor/outdoor connecting wires off the valve on the gas side or pipes that have no heat insulator.

Test Run

- **Turn on the leakage breaker at least 12 hours before starting a test run to protect the compressor during startup.**
To protect the compressor, power is supplied from the 220-240 VAC input to the unit to preheat the compressor.
- **Check the following before starting a test run:**
 - **That all pipes are connected securely without leaks.**
 - **That the valve is open.**
If the compressor is operated with the valve closed, the outdoor unit will become overpressurized, which may damage the compressor or other components.
If there is a leak at a connection, air can be sucked in and the internal pressure further increases, which may cause a burst or injury.
- Operate the air conditioner in the correct procedure as specified in the Owner's Manual.

Annual Maintenance

- For an air conditioning system that is operated on a regular basis, cleaning and maintenance of the indoor/outdoor units are strongly recommended.
As a general rule, if an indoor unit is operated for about 8 hours daily, the indoor/outdoor units will need to be cleaned at least once every 3 months. This cleaning and maintenance should be carried out by a qualified service person.
Failure to clean the indoor/outdoor units regularly will result in poor performance, icing, water leaking and even compressor failure.

Functions to be Implemented Locally

Night operation control

- Low-noise operation is available during nighttime hours by connecting a commercially available timer and separately sold applicable control wire TCB-KBOS1E.
For more information, refer to the manuals of these parts.
- The power saving function of the air conditioner reduces the level of nighttime operating noise.
- Sufficient capacity for low-noise operation cannot always be provided, depending on external conditions, including the outside air temperature.

Handling existing pipe

When using the existing pipe, carefully check for the following:

- Wall thickness (within the specified range)
- Scratches and dents
- Water, oil, dirt, or dust in the pipe
- Flare looseness and leakage from welds
- Deterioration of copper pipe and heat insulator

Cautions for using existing pipe

- Do not reuse a flare nut to prevent gas leaks.
Replace it with the supplied flare nut and then process it to a flare.
- Blow nitrogen gas or use an appropriate means to keep the inside of the pipe clean. If discolored oil or much residue is discharged, wash the pipe.
- Check welds, if any, on the pipe for gas leaks.

When the pipe corresponds to any of the following, do not use it. Install a new pipe instead.

- The pipe has been opened (disconnected from indoor unit or outdoor unit) for a long period.
- The pipe has been connected to an outdoor unit that does not use refrigerant R22, R410A or R407C.
- The existing pipe must have a wall thickness equal to or larger than the following thicknesses.

Reference outside diameter (mm)	Wall thickness (mm)
Ø9.52	0.8
Ø15.88	1.0
Ø19.1	1.0

- Do not use any pipe with a wall thickness less than these thicknesses due to insufficient pressure capacity.
- To use an existing $\varnothing 19.1$ mm pipe, set bit 3 of SW802 (switch for existing pipe) on the P.C. board of the outdoor unit to ON. In this case, the heating performance may be reduced depending on the outside air temperature and room temperature.

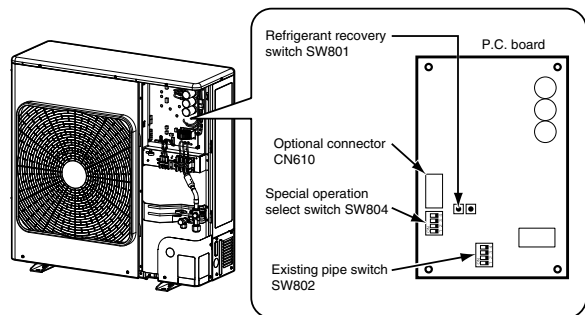
SW802	
When shipped from factory	When using existing pipe

Recovering refrigerant

- Use refrigerant recovery switch SW801 on the P.C. board of the outdoor unit to recover refrigerant when the indoor or outdoor unit is moved.

Procedure

1. Turn on the power of the air conditioner.
2. Select the FAN mode for indoor unit operation with the remote controller.
3. Set SW804 on the P.C. board of the outdoor unit to all OFF, and then press SW801 for 1 second or more. The air conditioner enters the forced cooling mode for up to 10 minutes.
Operate or handle the valve to recover refrigerant during this time period.
4. Upon completion of refrigerant recovery, close the valve and press SW801 for at least 1 second to stop operation.
5. Turn off the power.



DANGER

Be careful of electric shock because the P.C. board has an electrical current running through it.

Troubleshooting

You can perform fault diagnosis of the outdoor unit with the LEDs on the P.C. board of the outdoor unit in addition to using the check codes displayed on the wired remote controller of the indoor unit. Use the LEDs and check codes for various checks. Details of the check codes displayed on the wired remote controller of the indoor unit are described in the Installation Manual of the indoor unit.

Verifying current abnormal status

1. Check that DIP switch SW803 is set to OFF.
2. Jot down the states of LED800 to LED804. (Display mode 1)
3. Press SW800 for at least 1 second. The LED status changes to display mode 2.
4. Check the code whose display mode 1 equals the LED states jotted down and display mode 2 equals the current flashing status of LED800 to LED804 from the following table to identify the cause.

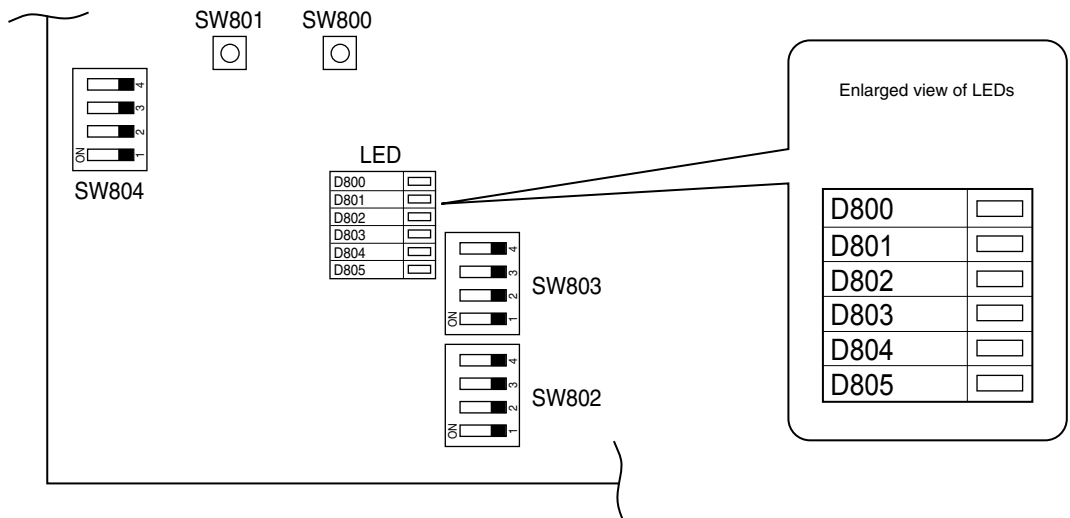
Verifying an abnormal state in the past although the abnormal state no longer occurs

1. Set bit 1 of DIP switch SW803 to ON.
 2. Jot down the states of LED800 to LED804. (Display mode 1)
 3. Press SW800 for at least 1 second. The LED status changes to display mode 2.
 4. Find an error whose display mode 1 equals the LED states jotted down and display mode 2 equals the current flashing states of LED800 to LED804 from the following table to identify the error.
- An outside **air temperature (TO) sensor error** can be checked only while it occurs.

No.	Cause	Display mode 1					Display mode 2				
		D800	D801	D802	D803	D804	D800	D801	D802	D803	D804
1	Normal	●	●	●	●	●	●	●	●	●	●
2	Discharge (TD) sensor error	○	○	●	●	○	●	●	○	●	●
3	Heat exchanger (TE) sensor error	○	○	●	●	○	●	○	○	●	●
4	Heat exchanger (TL) sensor error	○	○	●	●	○	○	○	○	●	●
5	Outside air temperature (TO) sensor error	○	○	●	●	○	●	●	●	○	●
6	Suction (TS) sensor error	○	○	●	●	○	●	●	○	○	●
7	Heat sink (TH) sensor error	○	○	●	●	○	○	●	○	○	●
8	Outdoor temperature sensor (TE/TS) connection error	○	○	●	●	○	○	○	○	○	●
9	Outdoor EEPROM error	○	○	●	●	○	○	○	○	○	○
10	Compressor lock	●	●	○	●	○	○	●	●	●	●
11	Compressor lock	●	●	○	●	○	●	○	●	●	●
12	Current detection circuit error	●	●	○	●	○	○	○	●	●	●
13	Thermostat for compressor activated	●	●	○	●	○	●	●	○	●	●
14	Model data not set (on the service P.C. board)	●	○	○	●	○	●	○	●	○	●
15	MCU-MCU communication error	●	○	○	●	○	○	●	○	○	○
16	Discharge temperature error	○	○	○	●	○	○	○	●	●	●
17	Abnormal power (open phase detected or abnormal voltage)	○	○	○	●	○	○	●	○	●	●
18	Heat sink overheat	○	○	○	●	○	○	○	○	●	●
19	Gas leak detected	○	○	○	●	○	○	○	○	○	●
20	4-way valve reverse error	○	○	○	●	○	○	○	●	●	○
21	High pressure release operation	○	○	○	●	○	●	●	○	●	○
22	Outdoor fan motor error	○	○	○	●	○	●	○	○	○	○
23	Compressor driver short-circuit protection	○	○	○	●	○	●	○	●	○	○
24	Position detection circuit error in one-line display	○	○	○	○	○	○	○	○	○	○

(●:OFF ○:ON ○:Flashing)

* The LEDs and DIP switches are located on the lower left of the P.C. board of the outdoor unit.



Appendix

Work instructions:

The existing R22 and R407C piping can be reused for our digital inverter R410A product installations.

NOTE

Confirming the existence of scratches or dents on the existing pipes and confirming the reliability of the pipe strength are conventionally referred to the local site.

If the specified conditions can be cleared, it is possible to update existing R22 and R407C pipes to those for R410A models.

Basic conditions needed to reuse existing pipes

Check and observe the presence of three conditions in the refrigerant piping works.

1. **Dry** (There is no moisture inside of the pipes.)
2. **Clean** (There is no dust inside of the pipes.)
3. **Tight** (There are no refrigerant leaks.)

Restrictions for use of existing pipes

In the following cases, the existing pipes should not be reused as they are. Clean the existing pipes or exchange them with new pipes.

1. When a scratch or dent is heavy, be sure to use new pipes for the refrigerant piping works.
2. When the existing pipe thickness is thinner than the specified "Pipe diameter and thickness," be sure to use new pipes for the refrigerant piping works.
 - The operating pressure of R410A is high (1.6 times that of R22 and R407C). If there is a scratch or dent on the pipe or a thinner pipe is used, the pressure strength may be inadequate, which may cause the pipe to break in the worst case.
- * **Pipe diameter and thickness (mm)**

Pipe outer diameter		Ø6.4	Ø9.5	Ø12.7	Ø15.9	Ø19.0
Thickness	R410A	0.8	0.8	0.8	1.0	1.0
	R22 (R407C)					

- In case the pipe diameter is Ø12.7 mm or less and the thickness is less than 0.7 mm, be sure to use new pipes for the refrigerant piping works.
3. When the outdoor unit was left with the pipes disconnected, or the gas leaked from the pipes and the pipes were not repaired and refilled.
 - There is the possibility of rain water or air, including moisture, entering the pipe.
4. When refrigerant cannot be recovered using a refrigerant recovery unit.
 - There is the possibility that a large quantity of dirty oil or moisture remains inside the pipes.
5. When a commercially available dryer is attached to the existing pipes.
 - There is the possibility that copper green rust has been generated.
6. When the existing air conditioner is removed after refrigerant has been recovered.
 - Check if the oil is judged to be clearly different from normal oil.
 - The refrigerator oil is copper rust green in color.
 - There is the possibility that moisture has mixed with the oil and rust has been generated inside the pipe.
 - There is discolored oil, a large quantity of residue, or a bad smell.
 - A large quantity of shiny metal dust or other wear residue can be seen in the refrigerant oil.
7. When the air conditioner has a history of the compressor failing and being replaced.
 - When discolored oil, a large quantity of residue, shiny metal dust, or other wear residue or mixture of foreign matter is observed, trouble will occur.
8. When temporary installation and removal of the air conditioner are repeated such as when leased etc.
9. If the type of refrigerator oil of the existing air conditioner is other than the following oil (Mineral oil), Suniso, Freol-S, MS (Synthetic oil), alkyl benzene (HAB, Barrel-freeze), ester series, PVE only of ether series.
 - The winding-insulation of the compressor may deteriorate.

NOTE

The above descriptions are results have been confirmed by our company and represent our views on our air conditioners, but do not guarantee the use of the existing pipes of air conditioners that have adopted R410A in other companies.

Branching pipe for simultaneous operation system

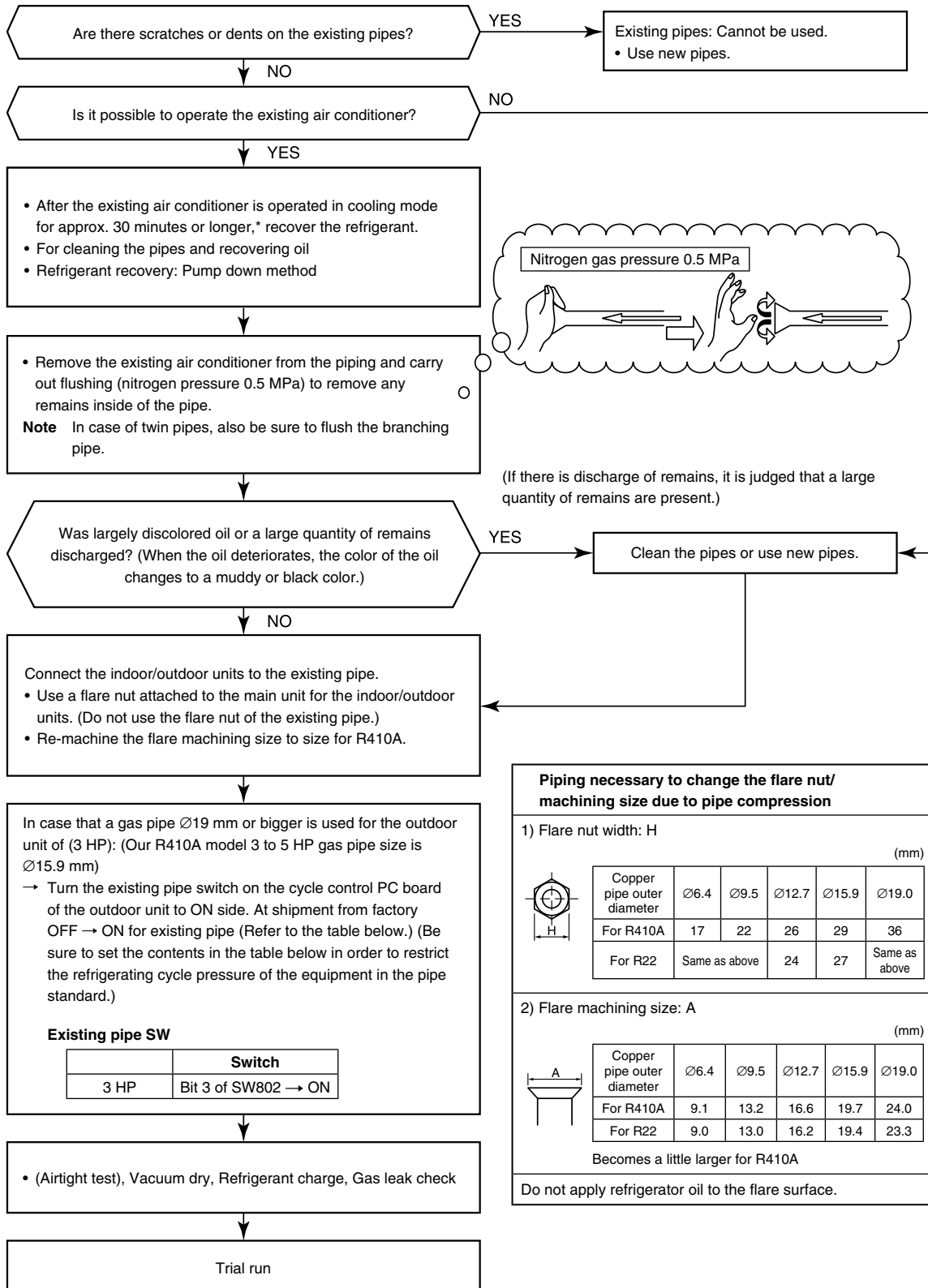
- In the concurrent twin system, when TOSHIBA has specified that branching pipe is to be used, it can be reused.
Branching pipe model name:
RBC-TWP30E2
On the existing air conditioner for simultaneous operation system (twin system), there are cases of branch pipes being used that have insufficient compressive strength. In such case, please change the piping to a branch pipe for R410A.

Curing of pipes

When removing and opening the indoor or outdoor unit for a long time, cure the pipes as follows:

- Otherwise rust may be generated when moisture or foreign matter due to condensation enters the pipes.
- The rust cannot be removed by cleaning, and new pipes are necessary.

Placement location	Term	Curing manner
Outdoors	1 month or more	Pinching
	Less than 1 month	Pinching or taping
Indoors	Every time	



OTHERS

Remote Control A-B Selection

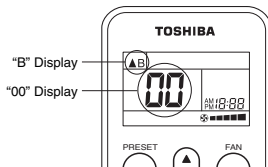
- When two indoor units are installed in the same room or adjacent two rooms, if operating a unit, two units may receive the remote control signal simultaneously and operate. In this case, the operation can be preserved by setting either one remote control to B setting (Both are set to A setting in factory shipment).
- The remote control signal is not received when the settings of indoor unit and remote control are different.
- There is no relation between A setting/B setting and A room/B room when connecting the piping and cables.

To separate using of remote control for each indoor unit in case of 2 air conditioners are installed near.

Remote Control B Setup.

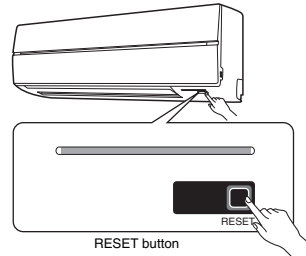
1. Press RESET button on the indoor unit to turn the air conditioner ON.
2. Point the remote control at the indoor unit.
3. Push and hold **CHK** button on the Remote Control by the tip of the pencil. "00" will be shown on the display.
4. Press **MODE** during pushing **CHK**. "B" will show on the display and "00" will disappear and the air conditioner will turn OFF. The Remote Control B is memorized.

Note : 1. Repeat above step to reset Remote Control to be A.
2. Remote Control A have not "A" display.
3. Default setting of Remote Control from factory is A.



Test Operation

To switch the TEST RUN (COOL) mode, press RESET button for 10 seconds. (The beeper will make a short beep.)



Auto Restart Setting

This product is designed so that, after a power failure, it can restart automatically in the same operating mode as before the power failure.

Information

The product was shipped with Auto Restart function in the off position. Turn it on as required.

How to set the Auto Restart

1. Press and hold the RESET button on the indoor unit for 3 seconds to set the operation (3 beep sound and OPERATION lamp blink 5 time/sec for 5 seconds).
2. Press and hold the RESET button on the indoor unit for 3 seconds to cancel the operation (3 beep sound but OPERATION lamp does not blink).
 - In case of ON timer or OFF timer are set, AUTO RESTART OPERATION does not activate.

The image features the Toshiba logo in a bold, black, sans-serif font, centered horizontally. The logo is surrounded by several grey, semi-transparent bubbles of varying sizes, some with soft shadows, scattered across the white background. At the bottom of the page, there is a grey gradient shape that starts as a thin line on the left and curves upwards to a solid grey triangle on the right. The entire composition is framed by a thin black border with small L-shaped corner marks.

TOSHIBA